

CFFU Outings Policy Regarding Payment of Fees and Refundability

In the recent past, CFFU has scheduled outings that members signed up for which required payment in advance. Unfortunately, when signed-up members cancelled, money was still owed to Guides or Fishmeisters who had fronted the funds. Because of this, CFFU has established a new policy as follows:

- When sign-up sheets for outings are created, a member wishing to secure a spot must reserve that spot by providing full payment in advance.
- The deadline for payment will be determined by the Fishmeister or contracted Guide. Until payment has been received, your spot is not reserved.
- If a member must cancel after payment has been made, it is her or his responsibility to find a replacement and secure reimbursement funds from that replacement. Refunds will NOT be provided by Fishmeisters or Guides.
- If the outing is postponed due to unforeseen conditions (i.e. unsafe conditions) members will be notified via email or list serve, including the rescheduled date. In the notice, members will be given the opportunity to maintain their spot by emailing the Fishmeister that they are available for the new dates.
- If the member cannot make the new dates, a refund will be provided. Furthermore if there is a waiting list, the next person on the list will be notified of the opening. If the outing is cancelled (not rescheduled), a full refund will be provided.
- For contracted Guides, this same policy is in effect. Payment to and refunds from will be handled directly by the Guide.